

Zoom Instructions – NLG Tutors

You will have been given your login details for your NLG Zoom account. If you have any login issues please [contact our tech team](#).

You can use Zoom in your browser, or download the application by clicking [this link](#). This makes it easier to use and gives better functionality for you.

Joining Your Session

1. Log in to Zoom via the 'Sign In' Option - <https://zoom.us/>
2. Make sure you sign in with your NLG account – **DO NOT** use your personal accounts for tutoring with NLG.

How can I check my devices before my sessions?

1. While using the Zoom desktop app, click the button left of the bell icon. This may be a profile picture or some default letters for your name.
2. Click **settings**.
3. Click **video** to make sure your Camera is working. If not, click the dropdown box under "Camera" and make sure the correct one is selected. Please [contact our tech team](#) if you need support.
4. Click **audio** to make sure you have the right speakers and microphone selected. To check your speakers, click the "Test speaker" button. Repeat for the microphone.

